

## NOTICE TO CUSTOMERS

### CORONAVIRUS

For the health and wellbeing of customers and staff we will be enforcing the following protocols. This will ensure we can continue to offer a service to all our customers

1. Please do not enter the shop if you have ANY cold/flu symptoms.
2. If you wish to enter the shop please wear a mask. If you are unable to wear a mask we will endeavour to serve you outside under the canopy
3. We will only be allowing a maximum of 2 customers in the shop at any time to ensure we can maintain a safe distance.
4. Please do not cross the marked barrier when you enter.
5. If you are dropping off a bike for a pre booked service please place it in the wheel stand provided.
6. Bikes will be disinfected and the bike will be moved to the workshop after 72hrs.
7. If you are picking up a new or serviced bike please wait for the staff to place it in the wheel stands and allow them to disinfect it before you approach the bike.
8. If you wish to purchase a bike or accessories please email first and we can discuss how to serve you
9. Please do not touch any of the surfaces/bikes or accessories in the shop.
10. We will only be accepting card payments for all transactions.
11. We will be prioritising work for health workers